

Berlin Central School District
NUTRIKIDS FREQUENTLY ASKED QUESTIONS

Q: What is Nutrikids?

A: Nutrikids is a Point of Sale lunch counting and payment system. It is for all children regardless of their status; free, reduced or full paid. This eliminates the need for paper rosters.

Q: What is a pin number?

A: A pin number is a unique student ID number assigned to your child when they enter the district. Your child's ID (pin) number is located on the letter you received with this information.

Q: What if my child forgets his/her pin number?

A: The cashier can look up the pin number by last name. Your child's number will never change; it will stay with them throughout their school career.

Q: How do I put money into my child's account?

A: Money can be placed on the students account by going to www.berlincentral.org, select Food Services and then select the link, www.mynutrikids.com and register following the instructions on the webpage. You will need your child's name, pin number and school zip code (12022). OR you may continue to send in cash or checks.

Q: How is the money deducted from my child's account?

A: After the student picks up their meal, they will go to the register, punch in their pin number on the pin pad and the money will automatically be subtracted from their account.

Q: What if I have more than one child in the district?

A: The online system allows you to enter each child separately and decide how much money goes into each account. If you choose to send in cash or check, please include the prepayment form which can be found on the school website or from the schools main office. Also, be sure to include the child(s) pin number on the prepayment form.

Q: When can I add money to my child's account?

A: Money can be added at any time.

Q: Is there a minimum or maximum amount of money that I can add to my child's account?

A: No. You can add as little or as much as you want at any given time. However, for every \$20 you prepay, and your child does not have a negative balance, your child will receive one free lunch.

Q: Is there a fee for using the online account?

A: Yes. In order to use the online payment service, a small convenience fee for each transaction will be assessed to cover the banking company fees. The convenience fee is \$1.75 per deposit transaction. Parents placing money into multiple meal accounts will only be assessed for the \$1.75 fee once per deposit transaction. BCSD will NOT profit from the use of this site. The District will provide one FREE meal for your child for every \$20 deposited into their account, if there is not a negative balance. For instance, a deposit of \$40 will be charged a convenience fee of \$1.75, but in return your child will receive two free meals, if there is not a negative balance on the account, with a value of at least \$1.80 each.

Q: How will I know if the account is low on money?

A: You can check your account on-line at any time if you choose to register and pay on-line.

Q: Can my child buy "extras" using the system?

A: NO. As in the past, students are only allowed to purchase milk and entrees.

Q: How can my child buy "extras" (snack or a la carte) using the system?

A: Students will need to pay cash for these items during their meal times.

Q: What if my child has a free or reduced lunch?

A: Free and reduced students MUST reapply for the program every year by October 1st. Your child's status will only appear on the cashier's screen and is not visible to students.

Q: If I have money remaining in the student account at the end of the school year, what happens?

A: The money will roll over to the following year.